



# Springhill Farm

Holiday Accommodation

## Arrival Information, Terms & Conditions



Springhill Farm  
Holiday Accommodation

Map Legend	
	Water Taps
	Showers & Washing-Up
	Bin Area / Recycling
	Reception / Shop
	Trees
	Public Toilets
	Fencing
	Hardstanding with Electric
	Grass with Electric
	Grass No Electric
	Seasonal Pitches
	Wigwams
	Play Area
	Cycle Store
	Laundry & Drying



Springhill Farm  
Seahouses  
Northumberland  
NE68 7UR

Tel. 01665 721820

Email. [enquiries@springhill-farm.co.uk](mailto:enquiries@springhill-farm.co.uk)

Web. [www.springhill-farm.co.uk](http://www.springhill-farm.co.uk)

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## Self Catering Cottages

### Arrivals, Departures & Useful Information

- Arrivals 4pm onwards and departures before 10am.
- The key will be left in the door of the property for your arrival. please leave the key in the door when you depart.
- Address: Springhill Farm, Seahouses, Northumberland, NE68 7UR.
- 24 hour access to the site.

- Max 2 dogs per property unless otherwise arranged.

## **Terms & Conditions**

1. A non-refundable deposit of £100.00 is to be paid at the time of booking (we will honour the deposit, if the holiday is to be cancelled, up to a year after the original date of holiday). The outstanding balance of the booking is to be paid six weeks prior to arrival.
2. A booking cancelled after the full payment has been made will only be partly refundable if the cottage can then be rebooked. We will deduct a £20.00 administration fee from the balance as well as the £100.00 deposit. Therefore, we advise you to take out holiday cancellation insurance.
3. No groups under 25 or single sex groups consisting of 4 or more guests.
4. The number of persons occupying the holiday accommodation shall not exceed the numbers of the party stated on the booking form.
5. The holidaymaker shall not sublet the holiday accommodation or any part thereof during their period of stay.
6. The holidaymaker is liable for the total hire charge unless written notice of the intention to cancel the booking is received prior to the commencement of the holiday.
7. A charge of £10 will be incurred for any lost keys to the property.
8. Arrangements will be made by the owner for the handover of keys to the holidaymaker at the beginning of The Period of Hire and the collection of the keys on the departure date.
9. The holidaymaker is required to leave the holiday accommodation in a clean and tidy condition at the end of the holiday let.
10. Any faults or breakages must be reported as soon as possible to the management.
11. The holidaymaker is liable to pay for any damages and breakages.

12. Only firewood provided from Springhill Farm Holiday Accommodation can be used on site at any time.
13. The owner and their representatives retain the right to enter the holiday accommodation at any time.
14. No more than 2 vehicles allowed per property, unless otherwise arranged.
15. Young children must be supervised on site at all times.
16. Failure to comply with these terms and conditions will make you liable to lose your booking or your right to stay in the property without refund.

## **Caravan and Camping**

### **Arrivals, Departures & Useful Information**

- Arrival time is from 1pm and your site must be vacated by 12noon on the day of your departure.
- Address: Springhill Farm, Seahouses, Northumberland, NE68 7UR.
- Your name and pitch number will be displayed on the arrivals board beside reception.
- 24 hour access to the site.
- 24 hours access to toilet and shower facilities.
- Max 2 dogs per pitch unless otherwise arranged.

### **Terms & Conditions**

1. A non-refundable deposit of £10 per night is to be paid at the time of booking (we will honour the deposit, if the holiday is to be cancelled, up a year after the original date of holiday) the outstanding balance of the holiday is to be paid six weeks prior to arriving.
2. A booking cancelled after the full payment has been made will only be refunded if the pitch can be rebooked. We will deduct a £20.00 administration fee as well as the original

deposit from the balance. Therefore, we advise you to take out holiday cancellation insurance.

3. No groups under 25 or single sex groups consisting of 4 or more guests.
4. Guests will be allocated a pitch upon booking. We have the right to change this at any time. Therefore guests are strongly advised to check in at reception to confirm their pitch number. If reception is closed, your pitch number will be displayed on the arrivals board beside reception.
5. Specific pitches may be requested upon booking subject to availability.
6. The holidaymaker is liable to pay for any damages and breakages.
7. We do not accept single sexed parties consisting of 4 or more guests.
8. We will be within our rights to ask you to leave the site if any complained from other holiday makers are justified (noise levels, rowdiness etc.)
9. Young children must be supervised on site at all times.
10. Dogs must be kept on a lead at all times.
11. Only firewood purchased from Springhill Farm Holiday Accommodation can be used on site at any time.

## **Wigwams**

### **Arrivals, Departures & Useful Information**

- Arrivals from 2pm onwards and departures before 10am.
- Your name and wigwam number will be displayed on the board in our reception window and the key will be in the door of the wigwam. Please leave the key in your wigwam when you depart.
- Address: Springhill Farm, Seahouses, Northumberland, NE68 7UR.
- 24 hour access to the site.
- 24 hours access to toilet and shower facilities.
- Max 2 dogs per pitch unless otherwise arranged.

## Terms & Conditions

1. A non-returnable deposit of £50.00 is paid at time of booking or if the total balance is £50 or under the full; balance is paid at time of booking. The outstanding balance of the booking is to be paid six weeks prior to arrival if within the six weeks the full balance is then due at time of booking.
2. A booking cancelled after the full payment has been made will only be refundable if the wigwam can then be rebooked. We will deduct a £20.00 administration fee from the balance as well as the deposit paid. Therefore, we advise you to take out holiday cancellation insurance.
3. No groups under 25 or single sex groups consisting of 4 or more guests.
4. The number of persons occupying the holiday accommodation shall not exceed the numbers of the party stated on the booking form.
5. The holidaymaker shall not sublet the holiday accommodation or any part thereof during their period of stay.
6. A charge of £10 will be incurred for any lost keys to the property.
7. The holidaymaker is liable for the total hire charge unless written notice of the intention to cancel the booking is received prior to the commencement of the holiday.
8. The holidaymaker is liable to pay for any damages and breakages.
9. The holidaymaker shall leave the holiday accommodation in a clean and tidy condition at the end of the holiday let.
10. Any faults or breakages must be reported as soon as possible to the management.
11. Smoking is not permitted in the Wigwams.
12. Young children must be supervised on site at all times.
13. The owner and their representatives retain the right to enter the holiday accommodation at any time.
14. Only firewood purchased from Springhill Farm Holiday Accommodation can be used on site at any time.

# The Lookout

## Arrivals, Departures & Useful Information

- Arrivals from 4pm onwards and departures 10am
- The Lookout is located on the first floor above the reception. Access to The Lookout via the metal stairs to the front of the building.
- Your name and room number will be displayed on the board in our reception window and the key will be in the door of your room. Please leave the key in the door when you depart.
- Address: Springhill Farm, Seahouses, Northumberland, NE68 7UR.
- 24 hour access to the site.
- Drying room and cycle store located to the left of the main building and up the stone steps (ramp access also available).
- No dogs allowed in The Lookout.

## Terms & Conditions

1. A non-refundable deposit of £5 per person per night or £160 per night for full use is paid at time of booking. The outstanding balance of the booking is to be two weeks prior to arrival if within the two weeks the full balance is then due at time of booking.
2. A booking cancelled after the full payment has been made will only be refundable if the bunkhouse can then be rebooked. We will deduct a £20.00 administration fee from the balance as well as the deposit paid. Therefore, we advise you to take out holiday cancellation insurance.
3. No groups under 25 or single sex groups consisting of 4 or more guests.
4. Young children must be supervised on site at all times.
5. The number of persons occupying the holiday accommodation shall not exceed the numbers of the party stated on the booking form.

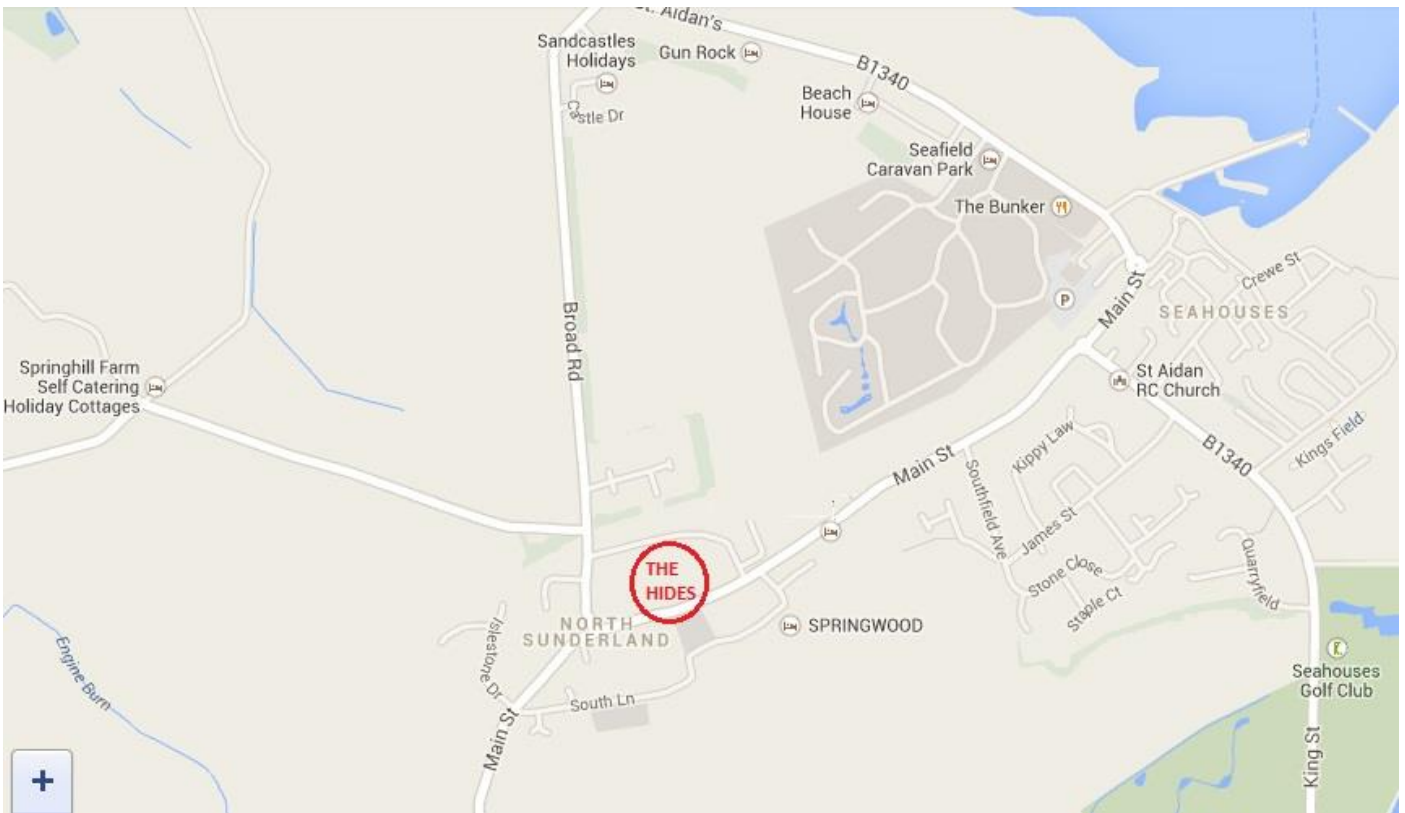
6. The holidaymaker shall not sublet the holiday accommodation or any part thereof during their period of stay.
7. The holidaymaker is liable to pay for any damages and breakages.
8. The holidaymaker is liable for the total hire charge unless written notice of the intention to cancel the booking is received prior to the commencement of the holiday
9. Cleaning will take place in The Lookout on a daily basis between 12noon and 3pm
10. The holidaymaker shall leave the holiday accommodation in a clean and tidy condition at the end of the holiday let.
11. Any faults or breakages must be reported as soon as possible to the management.
12. You must bring a copy of this confirmation with you on arrival, if your party is arriving at different times please make sure all members also have a copy of the confirmation.
13. The owner and their representatives retain the right to enter the holiday accommodation at any time.
14. Smoking is not permitted within The Lookout.
15. Young children must be supervised on site at all times.
16. No more than 1 vehicle per room, unless otherwise arranged.

## **The Hides**

### **Arrivals, Departures & Useful Information**

- **ADDRESS: 146 Main Street, Seahouses, Northumberland, NE68 7UA**
- **KEY CODE ENTRY - C1460Y**
- Arrivals from 4pm onwards and departures before 10am.
- Your name will be displayed on the door of your Hide and the key will be in the door. Please leave your key in the door on departure.
- 24 hour access to the site.

- 24 hours access to kitchen facilities, storage area and laundry.
- Max 2 dogs per Hide unless otherwise arranged.



## Terms & Conditions

1. A non-refundable deposit of £50.00 is paid at time of booking or if the total balance is £50 or under, the full balance is paid at time of booking. The outstanding balance of the booking is to be paid six weeks prior to arrival if within the six weeks the full balance is then due at time of booking.
2. A booking cancelled after the full payment has been made will only be partly refundable if the wigwam can then be rebooked. We will deduct a £20.00 administration fee from the balance as well as the deposit paid. Therefore, we advise you to take out holiday cancellation insurance.
3. No groups under 25 or single sex groups consisting of 4 or more guests.



4. The number of persons occupying the holiday accommodation shall not exceed the numbers of the party stated on the booking form.
5. The holidaymaker shall not sublet the holiday accommodation or any part thereof during their period of stay.
6. The holidaymaker is liable for the total hire charge unless written notice of the intention to cancel the booking is received prior to the commencement of the holiday
7. Arrangements will be made by the owner for the handover of Hide keys to the holidaymaker at the beginning of The Period of Hire and the collection of the keys on the departure date.
8. The holidaymaker shall leave the holiday accommodation in a clean and tidy condition at the end of the holiday let.
9. A charge of £10 will be incurred for any lost keys to the property.
10. Any faults or breakages must be reported as soon as possible to the management.
11. The holidaymaker is liable to pay for any damages and breakages.
12. Smoking is not permitted in The Hides
13. The owner and their representatives retain the right to enter the holiday accommodation at any time.

## **General**

1. Failure to comply with these terms and conditions will make you liable to lose your booking or your right to stay in the property without refund.
2. Your email address will automatically be added to our database where we may occasionally send you promotional information

## **Contact Details**

Site Wardens: 07496765825 Office: 01665 721820

Sarah: 07753856895 Julie: 07917815067